

Consultancy Services *ethical IT*

IT FOR SOCIAL CHANGE

IT solutions for Charities, Social Enterprises, Community Groups and Voluntary Organisations

CONSULTANCY SERVICES

As well as the specific technical services we can provide at Ethical IT, we can help organisations develop, implement and evolve their IT infrastructures and support mechanisms.

We can offer adhoc or long term advice on vital strategic decisions that may have long lasting financial and operational impacts and we have the experience to manage specific IT or Telephony projects, as necessary.

Our Senior Consultants and Associates are experienced in a wide range of technologies and platforms and our suppliers are able to procure hardware at market leading rates.

In addition, for Ethical Property Centre tenants we can ensure that whatever system(s) are put in place, they integrate seamlessly into the wider network, without taking up your time or delaying the project.

Recently completed project work includes:

- IT Strategy Planning & Implementation: working alongside IT Directors from the UK and International secretariats of a global charity with 50 offices worldwide and providing advice and input into their overall IT Strategy

- Supporter System upgrade: Working with a high profile environmental campaigning organisation to take ownership of their supporter database moving it to a new environment on new hardware, and delivering ongoing support to stakeholders

- Web Cluster Deployment: Implementing a multi-layered, fully redundant architecture using Open Source applications to run a global charity's main fundraising websites

- Windows 7 Upgrade/Deployment: Rolling out a new fleet of workstations and implementing an upgrade of 300+ desktops from Windows XP to Windows 7, utilising imaging technology and integrating the technology into the Service Desk ticket system

- Exchange 2007/2010 Upgrade: Implementing a new Microsoft Exchange email platform based within a data centre and providing email support to 2000+ users

- Server Consolidation: Utilising 'P2V' technology to virtualise a server farm from individual physical servers to ESX Virtual Servers, drastically reducing power consumption and increasing resilience by removing single points of failure

COSTS AND OPTIONS

We currently provide consultancy services based on a daily fee of between £450 and £650 (excl VAT), depending on the level of expertise required. Discounted rates are available for customers with support agreements in place.

For more information please call **0845 337 2989** or email enquiries@ethicalit.net

- At Ethical IT we are committed to delivering services that adhere to our Helpdesk Charter. For a detailed explanation and more information on our fair usage policy please refer to www.ethicalit.net

BACKGROUND TO ETHICAL IT

Ethical IT is the result of a formal partnership between The Ethical Property Company and JADe, working together to deliver high quality, cost effective, flexible and sustainable IT solutions to charities, social enterprises, community groups and voluntary organisations.

Our extensive experience within the social change sector means we appreciate the financial and technical limits within which organisations often work.

We therefore aim to take the stress out of the management of IT and Telephony, providing our clients with transparent and reliable support and allowing them to focus on their core operations.

A CLIENT PERSPECTIVE

ActionAid is an international anti-poverty agency whose aim is to fight poverty worldwide.

Over the years they have centralised and outsourced the majority of their IT systems, including Helpdesk Services, Email Services and Technical Services, and Ethical IT have played an integral role in developing and implementing strategies into which these services fit.

"Ethical IT's implementation of our new clustered environment has been one of the most professionally managed projects in my two years here at ActionAid. Their support and guidance has helped us optimise our workflow and increase the performance of our sites and web applications."

Vittorio Bini, ActionAid